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SERVICE DATE – JANUARY 18, 2002

SURFACE TRANSPORTATION BOARD

DECISION

Amendment No. 4  
To  
Released Rates Decision No. MC-999

RELEASED RATES OF MOTOR COMMON CARRIERS  
OF HOUSEHOLD GOODS

Decided: January 17, 2002

By decision served December 21, 2001, we approved the request of the Household Goods Carriers' Bureau Committee (the Committee) for an amendment to its existing released rates authority, on the condition that its member carriers print information on the bill of lading directing shippers to an up-to-date brochure explaining the cargo liability options offered by the carriers. We made the decision effective January 20, 2002.

The Committee requests that it not be required to conform with our decision until May 12, 2002, to give sufficient time for the approximately 1,900 carriers that are members of the Committee to achieve compliance. The member carriers must amend their bills of lading and orders for service to reflect the new options for valuing shipments and limiting carrier liability; the Committee will consult with the National Association of Consumer Agency Administrators on the specific language to be included in the notice on bills of lading; and the Committee plans to consult with the Federal Motor Carrier Safety Administration regarding a brochure to be printed for distribution to shippers, explaining the available options. In addition, the Committee plans to educate its member carriers and their agents about their responsibilities when discussing with customers the valuation options and limitations of carrier liability, so that they will have the proper forms and educational literature available for the busy summer season for moving companies. No party has objected to the Committee's request.

The Committee's request that it not be required to conform with our December 21 decision until May 12 is reasonable. Therefore, we will set the date for conformance at May 12, 2002.

It is ordered:

1. The date for conformance with our decision served on December 21, 2001, is set at May 12, 2002.

Amendment No. 4 to Released Rates Decision No. MC-999

2. This decision is effective on its date of service.

By the Board, Chairman Morgan and Vice Chairman Burkes.

Vernon A. Williams  
Secretary